

# $e^{\scriptscriptstyle +}$

### Safe Harbor Statement

Statements in this presentation that are not historical facts may be deemed to be "forward-looking statements." Actual and anticipated future results may vary materially due to certain risks and uncertainties, including, without limitation, possible adverse effects resulting from national and international political instability fostering uncertainty and volatility in the global economy including exposure to fluctuations in foreign currency rates, interest rates, and downward pressure on prices; serious natural disruptions or catastrophic events, or public health crises (such as the ongoing COVID-19 pandemic), as well as extreme weather events; reduction of vendor incentive programs; restrictions on our access to capital necessary to fund our operations; significant adverse changes in, reductions in, or losses of relationships with our largest volume customer or one or more of our large volume customers or vendors; our ability to implement comprehensive plans for the integration of sales forces, cost containment, asset rationalization, systems integration and other key strategies; our ability to secure our own and our customers' electronic and other confidential information and remain secure during a cyber-security attack; changes to our senior management team and/or failure to successfully implement succession plans; disruptions or a security breach in our or our vendors' IT systems and data and audio communications networks; the possibility of additional goodwill impairment charges; the demand for and acceptance of, our products and services; our ability to adapt our services to meet changes in market developments; our ability to adapt to changes in the IT industry and/or rapid changes in product offerings, including the proliferation of the cloud, infrastructure as a service and software as a service; maintaining and increasing advanced professional services by recruiting and retaining highly skilled, competent personnel, and vendor certifications; our ability to realize our investment in leased equipment; reliance on third-parties to perform some of our service obligations to our customers; our ability to protect our intellectual property; our ability to successfully perform due diligence and integrate acquired businesses; the creditworthiness of our customers; our ability to raise capital and obtain non-recourse financing for our transactions; our ability to reserve adequately for credit losses; the impact of competition in our markets; our failure to comply with public sector contracts or applicable laws or regulations; and other risks or uncertainties detailed in the Company's Annual Report on Form 10-K for the fiscal year ended March 31, 2020 and other periodic filings with the Securities and Exchange Commission and available at the SEC's website at http://www.sec.gov.

We wish to caution you that these factors could affect our financial performance and could cause actual results for future periods to differ materially from any opinions or statements expressed with respect to future periods in any current statements. All information set forth in this presentation is current as of the date of this presentation and *e*Plus undertakes no duty or obligation to update this information.



# **Mark Marron**

Chief Executive Officer

### ePlus at a Glance

- + Leading provider of technology solutions focused on cloud, security, and digital infrastructure
- + Technology partners include Cisco, Dell Technologies, HPE, NetApp, Palo Alto Networks and VMware
- + FY20 adjusted gross billings: \$2.2 billion
  - 9% CAGR FY16-FY20
- + FY20 net sales: \$1.6 billion
  - 7% CAGR FY16-FY20
- + FY20 services revenue: \$193 million
  - 26% CAGR FY17-FY20
- + FY20 EPS: \$5.15
  - 14% CAGR FY16-FY20
- + Headquarters: Herndon, Virginia
- + Presence in 35+ office locations in the U.S., Europe, and Asia-Pac
- + 1,579 employees as of March 31, 2020





# **Experienced Leadership Team**





Mark Marron Chief Executive Officer Joined ePlus in 2005 30+ Years of Experience



Elaine Marion Chief Financial Officer Joined ePlus in 1998 25+ Years of Experience



Raiguel Chief Operating Officer, President of ePlus Technology, inc. Joined ePlus in 1997 25+ Years of Experience

Darren



Dan Farrell Senior Vice President, National Professional Services Joined ePlus in 2010 30+ Years of Experience



**Parkhurst** Senior Vice President, Corporate Development Joined ePlus in 1991 30+ Years of Experience

Kley

Steve



Erica Stoecker General Counsel Joined ePlus in 2001 20+ Years of Experience



Doug King Chief Information Officer Joined ePlus in 2018 20+ Years of Experience



Mencarini Senior Vice President, **Business Operations** Joined ePlus in 1997 35+ Years of Experience



Ken Farber President. ePlus Software, LLC Joined ePlus in 2001 30+ Years of Experience

# Where technology means more.



Helping customers use technology to successfully navigate business challenges is at the center of everything we do.



### **ePlus Forward Focused Solutions**





#### CLOUD



#### **DATA CENTER**



#### **NETWORKING**



#### **COLLABORATION**



- ✓ Cloud Consulting Services
- ✓ Cloud Hosted Services
- ✓ Public Cloud (AWS, Azure, Google)
- ✓ Cloud Managed Services
- ✓ Multi Cloud Solutions
- ✓ Cost Optimization

- ✓ Compute
- ✓ Virtualization
- ✓ Hyper Converged
- ✓ Storage
- ✓ Backup & Disaster Recovery
- ✓ Hosting / Co-location

- ✓ Software Defined Networking
- ✓ SD-WAN
- ✓ Service Provider Networking
- ✓ Mobility / Wireless
- ✓ Connectivity

- ✓ Voice & Video Calling
- ✓ Real-Time Messaging & Meetings
- ✓ Video Conferencing
- ✓ Contact Center

- ✓ Analytics
- ✓ Big Data
- √ loī

#### **SECURITY**

- ✓ Threat Prevention & Detection
- ✓ Data Protection
- ✓ Security Operations & Analytics
- ✓ Security Managed Services
- ✓ Security Advisory Services

#### **SERVICES**

- ✓ Assessments
- ManagedServices
- ✓ On Demand Services

- ✓ Integration Services
- ✓ Enhanced Maintenance Support
- ✓ Staffing Solutions
- ✓ Training
- ✓ Project Management

- ✓ Equipment
- ✓ Consumption Structures
- ✓ Services

- √ Vendor Programs
- ✓ Software
- ✓ Device-as-a-Service

**FINANCING** 



# **COVID-19 Impact**

- Majority of workforce at home since mid-March, no material impact on operations
- Onsite personnel conforming to customer/partner requirements and local ordinances
- + Minimal impact in March quarter
- + Future IT spending is impacted by general economic trends
- Solution set easily pivoted to fulfill customer needs for remote workforce enablement and related security
- Building specific solutions for the new hybrid at-work/remote-workforce model
- + Generating plans to support an ePlus hybrid workforce w/ enhanced in-office safety protocols, when offices reopen

# The CIO Today: Unpredictability from COVID causes a heightened focus on:



Cloud Acceleration



Collaboration



Remote Workforce Enablement



**Security** 



Managed and Professional Services



AI: Analytics and Automation

"Business executives who experienced firsthand the shortcomings of legacy technology environments will suddenly demand that IT accelerate roadmaps for app and infrastructure modernization, refined service management, high-availability architectures, automation for speed and reliability, cloud for scale and flexibility, and a network that delivers high performance. The time to start designing for dependability is now."

-- Forrester April 23, 2020 - In a Crisis People Want Dependable Technology

# Well Positioned within the IT Ecosystem



Our range of complex solutions and services places us in high end of the IT market



<sup>© 2020</sup> ePlus inc. I 10

# **Expanding Footprint**

Resources to implement locally and globally



REGIONAL OFFICE 🔵 SALES OFFICES 👅 MANAGED SERVICES CENTERS 🛑 INTEGRATION CENTEI

- > 35+ locations serving the U.S., Europe, and Asia-Pac
- > 24/7/365 managed services operations and integration centers strategically placed throughout the U.S.
- > 650+ technical and support resources certified by the top IT manufacturers in the world



# Targeted M&A Strategy with Track Record of Success





- + August 2019
- + Southern and Western Virginia
- + New customers, SLED focus, and managed services



- + December 2016 (division of CCI)
- + Minneapolis, MN Cisco VAR
- + New geography and customers



- + January 2019
- + Southern and central Virginia
- + Security managed services and consulting, helpdesk, staffing; new customers



- + December 2015
- + UK location to serve UK and global customers
- + Expand security offerings



- + September 2017
- + Chicago and Indianapolis data centers
- + New geography and customers



- + August 2014
- + Sacramento, CA Cisco VAR, largest Cisco VAR to State
- + Grow western SLED business



- + May 2017
- + Cloud-based services, solutions and DevOps
- + Offices in Milpitas, CA and India



- + November 2013
- + Rochester area reseller with storage expertise
- + Strengthened position as leading US FlexPod reseller

# Independent Provider with Deep Strategic Relationships



#### SELECT STRATEGIC PARTNERS



- Excellent channel partner for ePlus, representing 40% of technology segment net sales <sup>1</sup>
   All core products plus data center, collaboration, security, enterprise software, and lifecycle services
- ePlus holds over 600 active certifications in Cisco technologies



- + Converged infrastructure, enterprise storage, networking and virtualization
- + Cloud, server and storage solutions



- + NetApp Star Partner and Professional Services Partner
  - Network storage (including All Flash Data Storage arrays) and services focused applications, file server consolidation, private and public cloud
- **D** LLTechnologies †

BACKUP

- ePlus professionals maintain a variety of Dell Technologies engineering certifications Client, servers, networking, services, and storage including the legacy EMC offerings
- mware + Cloud, data center, virtual infrastructure solutions and the remainder of their portfolio



































#### ·

#### **ADDITIONAL CATEGORY SPECIFIC PARTNERS**







proofpoint



























<sup>1</sup>Based on the year ended March 31, 2020

© 2020 ePlus inc. | 13

### **Broad and Diverse Customer Base**





Percentages are based on net sales from trailing twelve months ended March 31, 2020.



# A Commitment to Corporate Social Responsibility







































# Why ePlus



Technology evolves quickly, and every new development exposes our customers to new opportunities and new challenges. ePlus is the partner that can help them navigate with confidence and agility.



# "Do what it takes" dedication

Long-term view and enduring commitment extending well beyond the transaction



# Industry-leading consultative expertise

Capability to help customers better understand their evolving business environment



# Comprehensive offerings

Transformative technology solutions designed to deliver measurable business outcomes



# Proven processes & methodologies

Up-front assessments, followed by design and architecture, deployment and implementation, managed services, professional services, and staffing



# Highly-accessible, consumption-based solutions

Enable future success and better position our customers for tomorrow's needs





# **Elaine Marion**

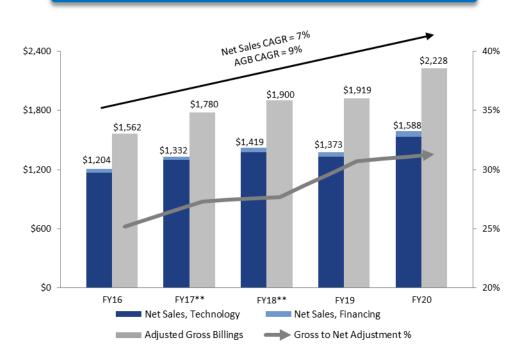
**Chief Financial Officer** 

- Operations are conducted through two segments.
   The technology segment sells information technology products, software and services, while the financing segment provides lease and financing solutions.
- + The majority of our net sales are derived from our technology segment, representing 96% of revenues in FY20.
- + From FY16 to FY20, adjusted gross billings and net sales have increased at a compound annual rate of 9% and 7%, respectively, as the gross to net adjustment has increased from 25.2% to 31.3% of the adjusted gross billings.

FYE March 31







<sup>\*</sup> See Non-GAAP Financial Information

<sup>\*\*</sup> Amounts for FY18 and FY17 have been adjusted to reflect the adoption of Topic 606.



- Service revenue includes professional services,
   managed services, and staffing services.
- + From FY17 to FY20, service revenue has increased at a compound annual rate of 26%.
- + Service revenue as a percentage of net sales grew from 6.9% in FY17 to 12.2% in FY20.

FYE March 31



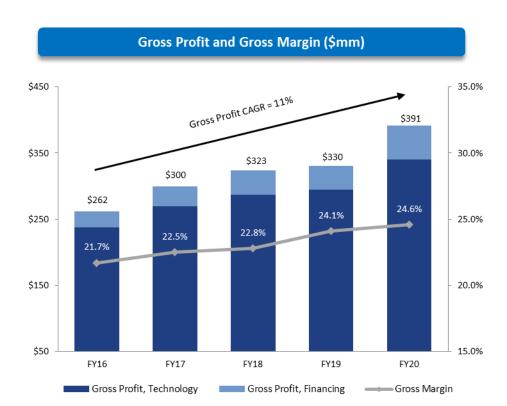




- Consolidated gross profit increased at a compounded annual rate of 11% from FY16 to FY20. Technology segment represented 87% of our total gross profit in FY20.
- + Consolidated gross margin has increased from 21.7% in FY15 to 24.6% in FY20.
- Technology segment gross margin has increased from 20.3% in FY16 to 22.3% in FY20, as services capabilities continued to expand.

FYE March 31

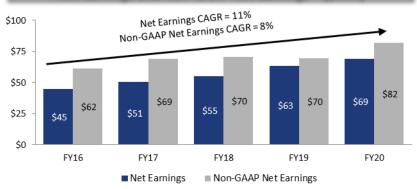




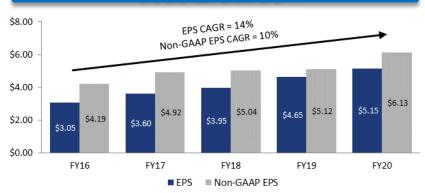
- From FY16 to FY20, net earnings increased at a compounded annual rate of 11% as a result of focusing on revenue and gross profit growth.
- + EPS and non-GAAP EPS CAGR were 14% and 10%, respectively, from FY16 to FY20.
- + Non-GAAP EPS excluded other income (expense), share based compensation, and acquisition and integration expenses, and the related tax effects; and the tax (benefit) expense due to the remeasurement of our deferred tax assets and liabilities at the new U.S. tax rate, and an adjustment to our tax expense in FY16 through FY18 assuming a 21% U.S. federal statutory income tax rate for U.S. operations.

#### FYE March 31





#### **EPS and Non-GAAP EPS \***



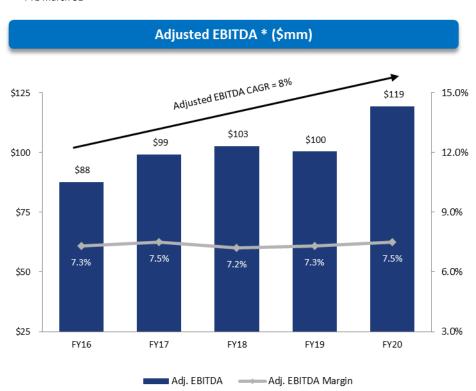
<sup>\*</sup> See Non-GAAP Financial Information



- + Adjusted EBITDA represents net earnings before interest expense, depreciation and amortization, share based compensation, acquisition and integration expenses, provision for income taxes, and other income. Interest on notes payable and depreciation expense presented within cost of sales represent operating expenses of financing segment, as such they are not added back to net earnings.
- + From FY16 to FY20, adjusted EBITDA increased at a compounded annual rate of 8%.
- + Adjusted EBITDA margin increased from 7.3% to 7.5% from FY16 to FY20.





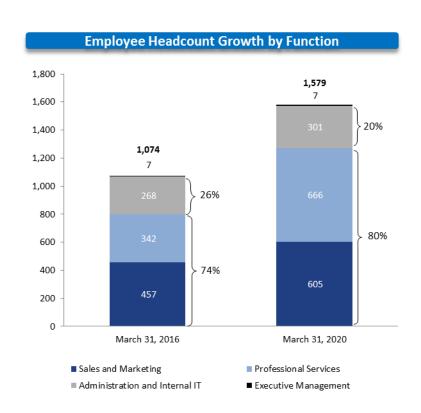


<sup>\*</sup> See Non-GAAP Financial Information

## **Growing Customer Facing Personnel**



- Acquiring consultative sales professionals to bring successful business outcomes to our customers.
- + Focused on growing engineering talent in cloud, security, and digital infrastructure.
- + Customer facing personnel increased by 472 from FY16 to FY20, which represented 93% of the total increase in headcount.
- + Leveraging our operational infrastructure as we expand.



## **Strong Balance Sheet**

\$86 million in cash and equivalents

0

- + Financing portfolio of \$144 million, representing investments in leases and notes
- Portfolio monetization can be utilized to raise additional cash
- \$300 million credit limit (temporarily uplifted by
   \$50 million) with Wells Fargo Commercial
   Distribution Finance, LLC (WFCDF)
- Recourse notes payable included \$35 million under our accounts receivable credit facility with WFCDF
- + ROIC 12.3% for the twelve months ended March 31, 2020 <sup>1</sup>

\$ in millions

Assets	March	31, 2020	March 31, 2019			
Cash and equivalents	\$	86	\$	80		
Accounts receivable		412		342		
Inventory		50		50		
Financing investments		144		123		
Goodwill & other intangibles		153		150		
Property & equipment , deferred costs and other		64		41		
Total assets	\$	909	\$	786		
Liabilities						
Accounts payable	\$	210	\$	203		
Recourse notes payable		37		-		
Non-recourse notes payable		36		49		
Other liabilities		140		110		
Total liabilities	\$	423	\$	362		
Shareholders' Equity						
Equity		486		424		
Total liabilities & equity	\$	909	\$	786		



# Customized Solutions. Measurable Results.

Positioned squarely at the forefront of today's most transformative technologies, ePlus' solutions, services, and financing expertise help organizations imagine, implement, and achieve more from technology.

Q & A











**Emerging** 

Services

Financial and Consumption Models





# $e^{\dagger}$

# Non-GAAP Financial Information

\$ in thousands

	Year Ended March 31,										
		2020		2019		2018	2017		2016		
Technology segment net sales [1]	\$	1,530,138	\$	1,329,520	\$	1,372,765	\$	1,294,937	\$	1,169,065	
Costs incurred related to sales of third-party maintenance,											
software assurance and subscirption/SaaS licenses, and services		697,747		589,475		526,920		485,480		393,126	
Adjusted gross billings	\$	2,227,885	\$	1,918,995	\$	1,899,685	\$	1,780,417	\$	1,562,191	
Net earnings	\$	69,082	\$	63,192	\$	55,122	\$	50,556	\$	44,747	
Provision for income taxes		26,877		23,038		28,769		35,556		31,004	
Depreciation and amortization [2]		14,156		11,824		9,921		7,252		5,548	
Share based compensation		7,954		7,244		6,464		6,025		5,711	
Acquisition and integration expense		1,676		1,813		2,150		278		681	
Interest and financing costs [3]		294		-		-		-		-	
Other (income) expense [4]		(680)		(6,696)		348		(380)		-	
Adjusted EBITDA	\$	119,359	\$	100,415	\$	102,774	\$	99,287	\$	87,691	
Adjusted EBITDA margin		7.5%		7.3%		7.2%		7.5%		7.3%	

<sup>[1]</sup> Amounts for 2018 and 2017 have been adjusted to reflect the adoption of Accounting Standards Codification Topic 606, Revenue from Contracts with Customers.

<sup>[2]</sup> Amount excludes depreciation related to the financing segment.

<sup>[3]</sup> Amount excludes interest on notes payable from our financing segment.

<sup>[4]</sup> Other income, interest income, and foreign currency transaction gains and losses.

# Non-GAAP Financial Information

\$ in thousands, except per share information

	Year Ended March 31,									
	- :	2020	2019		2018		2017		2016	
GAAP: Earnings before tax	\$	95,959	\$	86,230	\$	83,891	\$	86,112	\$	75,751
Share based compensation		7,954		7,244		6,464		6,025		5,711
Acquisition and integration expense		1,676		1,813		2,150		278		681
Acquisition related amortization expense [1]		9,217		7,423		5,978		4,000		2,917
Other (income) expense [2]		(680)		(6,696)		348		(380)		
Non-GAAP: Earnings before taxes		114,126		96,014		98,831		96,035		85,060
GAAP: Provision for income taxes		26,877		23,038		28,769		35,556		31,004
Share based compensation		2,218		1,988		1,866		1,709		1,581
Acquisition and integration expense		490		522		621		79		188
Acquisition related amortization expense [1]		2,487		1,916		1,598		938		807
Other (income) expense [2]		(200)		(1,702)		101		(108)		-
Re-measurement of deferred taxes [3]		-		-		1,654		-		-
Adjustment to U.S. federal income tax rate to 21%		-		-		(7,635)		(11,650)		(10,040)
Tax benefit on restricted stock		87		672		1,444		514		_
Non-GAAP: Provision for income taxes		31,959		26,434		28,418		27,038		23,540
Non-GAAP: Net earnings	\$	82,167	\$	69,580	\$	70,413	\$	68,997	\$	61,520
GAAP: Net earnings per common share – diluted	\$	5.15	\$	4.65	\$	3.95	\$	3.60	\$	3.05
Share based compensation		0.43		0.38		0.33		0.31		0.28
Acquisition and integration expense		0.09		0.09		0.11		0.01		0.03
Acquisition related amortization expense [1]		0.51		0.40		0.32		0.22		0.14
Other (income) expense [2]		(0.04)		(0.35)		0.01		(0.02)		-
Re-measurement of deferred taxes [3]		-		-		(0.12)		-		-
Adjustment to U.S. federal income tax rate to 21%		-		-		0.54		0.84		0.69
Tax benefit on restricted stock		(0.01)		(0.05)		(0.10)		(0.04)		
Total non-GAAP adjustments — net of tax	\$	0.98	\$	0.47	\$	1.09	\$	1.32	\$	1.14
Non-GAAP: Net earnings per common share – diluted	\$	6.13	\$	5.12	\$	5.04	\$	4.92	\$	4.19

<sup>[1]</sup> Amount consists of amortization of intangible assets from acquired businesses.

<sup>[2]</sup> Other income, interest income, and foreign currency transaction gains and losses.

<sup>[3]</sup> Tax expense for the re-measurement of U.S. deferred income tax assets and liabilities at 21% federal income tax rate for U.S. operations.

# $e^{\scriptscriptstyle +}$

# Return on Invested Capital

\$ in thousands

	Year Ended March 31,									
		2020		2019		2018		2017		2016
<u>umerator</u>										
perating income	\$	95,279	\$	79,534	\$	84,239	\$	85,732	\$	75,751
ss: Taxes [1]		(26,678)		(21,236)		(28,894)		(35,407)		(30,982)
et operating profit after taxes	\$	68,601	\$	58,298	\$	55,345	\$	50,325	\$	44,769
<u>enominator</u>										
ecourse notes payable	\$	37,256	\$	28	\$	1,343	\$	908	\$	3,342
on-recourse notes payable		35,502		48,619		50,935		36,516		44,080
tal stockholders' equity		486,145		424,253		372,603		345,918		318,878
tal invested capital	\$	558,903	\$	472,900	\$	424,881	\$	383,342	\$	366,300
urn on invested capital		12.3%		12.3%		13.0%		13.1%		12.2%

<sup>[1]</sup> Based on the effective income tax rates.

### **Investor Relations**

Kley Parkhurst, SVP (703) 984-8150 investors@eplus.com

### ePlus inc.

13595 Dulles Technology Drive Herndon, VA 20171-3413 (703) 984-8400 / eplus.com

